

## Access Statement

# Ubiquitous Chip

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Please note that we will be adding images to our access statement next month.

### **Introduction**

#### **ABOUT US**

-At Ubiquitous Chip we aim to provide the highest standard of service and best possible experience for everyone.

-We are located in the Bohemian West End of Glasgow, nestled down the cobbled Ashton Lane, just two miles from the city centre.

-Ubiquitous Chip is a multi-award winning venue, home to three bars and two restaurants - The Main Restaurant at The Chip, The Brasserie at The Chip, The Big Pub, The Wee Pub and The Corner Bar

-We pride ourselves in providing the highest quality, seasonal, locally sourced produce and endeavour to cater for any dietary requirements; please contact us in advance with any specific requirements.

-We have an accessible toilet on the ground floor of the building

-The building is situated on a cobbled lane with a slight gradient.

-We have three main entrances to the building, two of which can be accessed with a portable ramp and one side entrance which is flush to the cobbles.

## **GETTING HERE**

- You can reach us by car, bus, bicycle, taxi or by foot.
- Our nearest car park is Lilybank "pay and display" car park which has 106 spaces including 2 disabled parking bays.
- There are bike racks at Lilybank car park
- We are located just 25 meters from Hillhead Subway station and local bus stop.
- There is a "Glasgow Taxi" taxi rank 30 meters from the entrance to Ashton Lane

## **WHEELCHAIR USERS**

- Two of our bars and one of our restaurants are located on the ground floor, unfortunately the first floor of the building is not wheelchair accessible however should you wish to dine from the menu in our brasserie upstairs, we would be delighted to provide this in our ground floor restaurant.
- We have two entrances at the front of the building both which can be accessed with a portable ramp. The step at the restaurant entrance is 15cm high and the step at the "Corner Bar" entrance is a split level step, the first section being 5cm high and the second 10cm high.
- We also have an emergency exit doorway which is flush to the cobbles at the side of the building, should you wish to use this entrance for your visit, just let us know at the time of your booking and would be delighted to have a member of staff greet you at the doorway.

## **BUGGIES**

- Buggies are welcomed at "The Chip", we also provide high chairs and will happily store away your buggies for the duration of your stay.
- We have a baby changing facility in the accessible toilet on the ground floor.
- We've created a delicious children's menu in both restaurants.
- We offer baby bottle and food warming if required.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0141 334 5007 or email [reservations@ubiquitouschip.co.uk](mailto:reservations@ubiquitouschip.co.uk).

## **Pre-Arrival**

We are just 10 mins drive from Glasgow City Centre, in the cultural hub of the West End.

## **BY RAIL**

The nearest train station is Partick, it is 1.5miles from Ubiquitous Chip

There is a taxi rank outside the station

Here is a link to Partick Train station accessibility page - <http://www.scotrail.co.uk/plan-your-journey/stations-and-facilities/ptk>

## **BY SUBWAY**

The nearest subway station is Hillhead, it is 30 meters from us

## **BY BUS**

We are serviced very well by First Group Buses

8 Carmyle-Partick

8A Parkhead-Maryhill

90 Braehead-Partick

19 Summerston-Easterhouse

19A Blairdardie-Robroyston

The bus stop is 25 meters from us.

## **BY CAR**

for satnav our postcode is G12 8SJ

The car park is 100 meters from us

## **BY TAXI**

We recommend "Glasgow Taxis" taxi service.

They have a rank located 100 meters from us

They have a fleet of accessible vehicles and can collect/drop off at the front door of the building.

Among their fleet, "Glasgow Taxi" offer accessible vehicles

## **Car Parking Facilities and Arrival**

The Lilybank car park is approximately 100 meters from the restaurant

106 car park spaces. 2 blue badge parking spaces

1 hour £1.20, 2 hours £2.40, 3 hours £3.40, 4 hours £4.40, 5 hours £5.40, 6 hours £6.40, 7 hours £7.40, 8 hours £8.40, 9 hours £9.00, 10 hours £10.00. Overnight 6pm-8am £2.50, Sunday 8am-6pm £2.50

There is also some free on street parking in the area but it is a high traffic area and spaces are limited

The car park is tarmac on a hill at the end of Ashton lane

## **RESTAURANT, BAR AND BAR AREA**

The Ubiquitous Chip is home to two restaurants and three bars, each area has a distinct personality. The features and facilities of each area are listed below.

### **THE MAIN RESTAURANT**

The Main Restaurant is divided in to 2 areas. The Courtyard and The Inside Room.

The courtyard area is cobbled with a slope at the main entrance to the restaurant, the tables are 65cm high but can be raised to accommodate wheelchairs in excess of this.

The tables in the restaurant are portable but there is generally about 3ft between each table.

The courtyard is cobbled and the seats are straight backed and wicker (cushions can be provided)

The Inside room is level tiles with open backed cushioned chairs

Lighting throughout the day in the courtyard is mostly natural and bright due to the wide glass roof, the inside room has windows and is also lit by a number of hanging lights.

Lighting in the evening is dimmed with a dimmer switch

Candles are lit in the restaurant for evening service.

We can provide large print menus

We also stock easy grip cutlery

Children's cutlery is also available

There is low, atmospheric background music in the restaurant

### **THE BRASSERIE**

The Brasserie is situated on the first floor, unfortunately we do not have a lift in the building, however should someone with a mobility issue wish to dine from The Brasserie menu we would be all too happy to provide this in our ground level restaurant

The Brasserie is divided into two sections, The Mezzanine and The Inside Room.

The Mezzanine is a balcony area canopied by the glass roof so light is all natural in the day and at night it is lit with soft lighting and fairy lights

The Inside room is lit with windows and sky lights so all natural in the day with soft lighting in the evening.

Large print menus can be provided upon request

We also stock easy grip cutlery

Children's cutlery is also available

### **THE CORNER BAR**

The entrance to The Corner Bar is located on the main thoroughfare on Ashton lane.

There is a small step that is split into 2 levels, the first section approx. 3", the second bringing it up to 6".

The Corner Bar floor consists of flat black tiles with access to the Accessible toilet through the bar.

We also serve food from either The Restaurant or The Brasserie menus in The Corner Bar should you wish to dine here.

The Corner Bar is well lit with both natural and artificial lighting during the day and the lights are dimmed for evening service

There is background music in the Corner Bar

Children are not permitted in the Corner Bar, however they are more than welcome in either The Restaurant or The Brasserie

### **THE WEE PUB**

The Wee pub is the first pub on the way down Ashton Lane when coming from Byers Road, it is the closest area in the building to the subway, bus stop and taxi rank.

There is a small step leading to an inner door

The step is 4" high and the doorway is 32" wide.

The Wee Pub is one of the smallest pubs in Scotland and so mobility can be an issue on busy nights, as always, our staff will be more than happy to assist if needs be.

The lighting is dimmed and it is lit with candles after dusk

Children are not permitted in the Corner Bar, however they are more than welcome in either The Restaurant or The Brasserie

There is background music in The Corner Bar

## **THE BIG PUB**

The Big Pub is located on the first floor of the building it is accessed via the main staircase at the entrance to the building.

There are 21 steps in total with a landing area at step 16.

There is background music in the Big Pub up until 4pm.

The Big Pub is well lit with both natural and artificial lighting during the day and the lights are dimmed for evening service.

Children are not permitted in The Big Pub, however they are more than welcome in either The Restaurant or The Brasserie

## **Customer Toilets**

The customer toilets include a unisex accessible toilet, this is located between The Corner Bar and The Main Restaurant.

There is access to the accessible toilet from The Restaurant via The Corner Bar, there is a slope at the entrance to the restaurant and from there it is level access. The Corner Bar can be quite busy, particularly on weekend evenings so access to the toilets may be somewhat obstructed but as always, our staff are more than happy to help.

Entrance door is 33inches wide and level entry into the toilet

There is 28inches of transfer space to the right of the toilet

The toilet height is 19inches

There are vertical rails either side of both basin and toilet

Horizontal rail to the left of the toilet as well as an adjustable rail to the right

There is an emergency pull chord to the left of the toilet

There is a lever tap on the sink

Good colour contrast between critical surfaces, tiles are black, toilets and washbasins are white

There is a baby changing unit to the right of the toilet

## Outdoor Areas

We have some outdoor seating at the front of the building.

There is level access from the lane itself however the lane is cobbled.

We have "bucket-style" chairs, the tables and chairs can be arranged to suit.

There is full table service, where staff are on hand to assist.

## Additional Information

All of our staff receive regular training that includes disability awareness training

We welcome trained assistance dogs, water bowls are provided.

Free wifi internet access is available throughout the building

## Future Plans

Over the next six months, we plan on inviting a member of our local access group to help us review our accessibility and assist in developing an access improvement plan.

## Contact Information

### Address (Inc postcode):

Ubiquitous Chip 12 Ashton Lane Glasgow G12 8SJ

### Telephone:

0141 334 5007

### Email:

[reservations@ubiquitouschip.co.uk](mailto:reservations@ubiquitouschip.co.uk)

### Website:

[www.ubiquitouschip.co.uk](http://www.ubiquitouschip.co.uk)

### Hours Of Operation:

Opening Hours 11am-1am

### Local Accessible Taxi:

BY TAXI We recommend "Glasgow Taxi" taxi service. They have a rank located 100 meters from us They have a fleet of accessible vehicles and can collect/drop off straight at the front door There number is 0141 429 7070

### Local Public Transport:

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